

# Executive Summary

## National Health Emergency Disaster and SUPPORT Act

### Grantee Briefing

03/20/2021

Moderator(s): Ashley Johnson

Speaker(s): Christina Yancey, *Jillian Berk*, *Sandy Burgess*, *Lauren Robbins* & Charlotte “Sande” Schifferes

As part of ETA's continuing technical assistance efforts to the National Health Emergency (NHE) Disaster Recovery Dislocated Worker Grants and SUPPORT Act grantees, the Chief Evaluation Office (CEO) presented preliminary information and lessons learned from their site visits and evaluations of the NHE Demonstration Grants. Starting in 2018, CEO began conducting an evaluation study of the NHE Demonstration Grant, focusing on the role of the workforce system and employers in addressing the opioid crisis. The goals of the evaluation were to:

- Document all facets of the NHE Demonstration Grants
- Identify challenges and promising practices
- Generate information for grantees, sub-grantees, and practitioners about approaches to the delivery of workforce services to people affected by opioid addiction

The evaluation team and grantee guest speakers focused on two main approaches for delivering workforce services:

- Adapting the workforce system to support people in recovery
- Bringing workforce system staff to behavioral health providers

Sandy Burgess, Employment Security Analyst III, Alaska Department of Labor and Lauren Robbins, Project Supervisor for Opioid Use Reduction & Recovery are two NHE Demonstration grantees who provided insight on their project experiences, as well as shared promising practices with the NHE Disaster Recovery, Dislocated Worker Grants and SUPPORT Act grantees. They also participated in a peer sharing discussion with the evaluation team and the two guest grantee presenters.

## Run of Show

Agenda	00:26
About the Department of Labor's Chief Evaluation Office	03:10
Providing Employment Services to People Affected by Opioid Use Disorder	06:00
• Goals of the evaluation	06:50
• What comes next for the evaluation?	09:25
Adapting the Workforce System to Support People in Recovery	11:23
• Reaching new customers	11:37
• Promising practice spotlight: Using navigators	12:08
• Adapting the service environment	12:46
• Promising practice spotlight: Training AJC staff	13:53
Bringing workforce system staff to behavioral health providers	14:53
• Embedding staff at substance use treatment clinic	15:06
Paths to employment for people in recovery	17:13
• Employment paths	19:06
Discussion with NHE Demonstration Grantees	25:55
Discussion Among NHE Disaster Grantees and Support Act Grantees	54:13
ETA Evaluation Resources and Opportunities	1:13:29