The SCSEP New Grantee Orientation is presented to provide information, resources and technical assistance to help grantees successfully utilize use these tools in SCSEP Performance Management.

This webinar is part two of the 2 day NGO series. The webinar provides an introductory overview of SCSEP performance measures and systems. Presenters also addressed the current processes for SCSEP Customer Satisfaction Surveys and an overview of SCSEP’s performance and Results QPR system (SPARQ).