Executive Summary Adapting Sector Training Strategies During the COVID-19 Pandemic: Lessons from America's Promise

Date: February 24, 2021 Moderator: Megan Lizik Speaker(s): Jeanne Bellotti, Brittany English, Alicia Harrington

This webinar described how America's Promise grantee's regional workforce partnerships responded to the changing service delivery environment created by the COVID-19 pandemic. Members of the study team described steps grantee partnerships took to provide services virtually, including changes to intake, case management, and placement services.

Megan Lizik, Senior Evaluation Specialist, Chief Evaluation Office, U.S. Department of Labor, Employment and Training Administration, moderated the discussion.

Jeanne Bellotti, Director of Employment Research, Mathematica, Brittany English, Deputy Project Director, Mathematica, and Alicia Harrington, Survey Director and Researcher, Mathematica discussed the unique circumstances of the primary sectors targeted by the grantee partnerships (advanced manufacturing, IT, and healthcare sectors) and promising practices for adapting training and service offerings to meet the changing needs of participants and employer partners during the pandemic. The team also discussed lessons from the grantee partnerships that could inform future virtual offerings and provision of employment and training service during recessionary periods.

Run of Show

Introduction	
Presenter Introductions	4:13
Overview of America's Promise Evaluation	5:50
What changes did grantee make because of COVID-19?	9:20
Participant Challenges	16:34
Industry-specific Considerations: Advanced Manufacturing	18:39
Industry-specific Considerations: Health Care	23:30
Industry-specific Considerations: IT	28:50
Implications for Future	32:22
Q&A	34:28
Wrap-up and Reminders	40:48



*timestamps are not hyperlinked