Executive Summary
Learning and Leading: Effectively Leveraging Experiences in the Pandemic to Promote Recovery
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Moderator: Kimberly Vitelli
Speaker(s): John Pallasch, Marc Giannoni, Joe Barela, Elizabeth Carver, Stephanie Beckhorn

The public workforce system has an important role to play in supporting job seekers and businesses as state and local economies begin their recovery from the COVID-19 pandemic. Understanding that role and executing effective strategies for assisting businesses and job seekers is critical.

This kick-off to the Recovery webinar series highlighted approaches that state and local workforce agencies can implement to ensure effective service delivery, customer outreach, and business engagement during this vital time. We heard from the Federal Reserve on the state of the economy. We also heard how three states are addressing current challenges to get job seekers back to work, to ensure businesses have the skilled workers they need, and how they have best positioned their agencies to navigate workforce changes.