Executive Summary
America's Promise: Innovative Supportive Services
10/30/2018
Moderator: Gregory Scheib
Speaker(s): *Amanda Kosty, Liz Annis, Kristina Kurtz, Kimberly Allen-Bradfield*

Amanda Kosty, Technical Assistance Coach, American Association of Community Colleges, facilitated the webinar. She outlined the objectives for the webinar and facilitated the questions and answers at the end of the presentations.

This webinar presented examples of innovative supportive services that grantees are providing to help ensure participants can successfully complete training and transition into employment. The webinar offered an opportunity for peer-to-peer sharing about the supportive services being offering, how they are delivered and funded, and the sustainability of those services.

Liz Annis, Lead Navigator from New River/Mount Rogers Workforce Investment Board, presented on the supportive services that their program provides. She highlighted the financial coaching tool, Living Wage Calculator, http://livingwage.mit.edu/ which is used to help participants determine the cost of living in their community and evaluate the value of the training services.

Kristina Kurtz, Director; and Kimberly Allen-Bradfield, Workforce Development Specialist, both from Oakland County Michigan Works, discussed the services that they provide to their participants, such as helping with interview skills and partnering with stores to offer outfits for job interviews. They also talked about their system for tracking participant's usage of Lyft and Uber services.

A question and answer session followed the presentations.

Run of Show

Introductions	:34
Objectives	2:50
Polling Questions	3:42
Liz Annis, New Rivers Mount Rogers	8:20
Program Structure	10:07
Relationships Help Participants Succeed	17:49
Kristina Kurtz and Kimberly Allen-Bradfield, Oakland County Michigan Works!	22:45
Assessment and Barriers	25:01
Transportation Services documentation	31:39
Peer to Peer discussion	31:55
Save the Date	48:53
Resources	49:40
Thank you	50:30

■ **Federal** ■ *State* ■ *Other*

WorkforceGPS
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*timestamps are not hyperlinked