

Executive Summary

Increasing Student Support to Improve Outcomes: SkillsCommons Field Guide of TAACCCT Innovations

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Moderator(s): [Cheryl Martin & Erin Berg](#)

Speaker(s): [Katy Brooke](#) & [Kristen Krell](#)

Community colleges have developed innovative methods to deliver wrap-around student support services via career coaches, success coaches, and navigators, as grantees funded by the [Trade Adjustment Assistance Community College and Career Training](#) (TAACCCT) grant program.

This webinar, part of the *SkillsCommons Field Guide of TAACCCT Innovations* is a compilation of innovations in motion, created by TAACCCT grantees. Featuring two presenters:

[Katy Brooke](#), from Great Falls College in Montana, presents on free online workforce navigator training courses. The workforce navigator professional training course is built in an open online modular format to assist organizations looking to implement a workforce navigator roles or positions.

[Kristen Krell](#) from Santa Fe Community College in New Mexico, presents on job development career coaches. Kristen details how career coaches provide students with individualized career blueprints, career readiness workshops, and guidance with the New Mexico Workforce Connection system.

The presenters answer questions from the audience, covering additional topics including how to work with workforce partners, the benefits of using the co-location model, navigator caseload, certifications for eCourses, and other topics.

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