

Executive Summary

Meeting the Workforce Challenges of the Water Sector: A Competency Model Approach

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Speaker(s): Jim Horne and Bill O'Connell

Across the water sector, utilities of all sizes are facing a major challenge in recruiting and retaining qualified workers to manage, operate, and maintain our Nation's precious water infrastructure. Many organizations, including Federal agencies, are working together to address this challenge and provide utility managers and others with tools that can help them address their own workforce challenges.

This webinar will highlight the recently updated Water and Wastewater Competency Model, developed by the Department of Labor (DOL), with input from stakeholders across the sector, including U.S. Environmental Protection Agency (EPA).

Participants will also hear from the National Rural Water Association (NRWA) about Apprenticeship programs that help serve the needs of small and rural water utilities.

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EPA: Water Sector Challenges	4:01
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Water and Wastewater Competency Model	19:28
Competency Model in Action - Colorado	21:25
NRWA – Introduction	25:02
NRWA – Apprenticeship Overview	28:15
NRWA - Use of Water and Wastewater Competency Model	35:37
NRWA – Registered Apprenticeship Programs	39:57
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