CHAT TRANSCRIPT

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<th>Scheduled Chat: Provision of Remote Services for Trade Adjustment Assistance (TAA) Stakeholders</th>
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<td>Moderator</td>
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Theberge, Timothy - 2:00 PM:
Welcome to our virtual chat! The purpose of this 30 minute forum is to provide an opportunity to share with your state peers on challenges and solutions in the effective provision of remote services. The scope of provision discussed here can include outreach, applications, case management, ongoing eligibility verifications, job development, job searches – those are the big ones, but let us know if you have an additional topic. A couple of ground rules to support multiple conversations occurring at the same time. First, please reference one or more of these topics when raising a point or responding. Second, if you are responding directly to individual comments or questions, please reference the person in question.

Theberge, Timothy - 2:01 PM:
People are still joining, so we'll wait another minute and then get going.

Theberge, Timothy - 2:02 PM:
We've got a few more states looking to get in. This is the first time we've used this format so stay tuned.

Theberge, Timothy - 2:04 PM:
First off, hope you are all doing well. Thank you all for your efforts on assisting your state UI programs in deploying PEUC, PUA, etc. I promise not to talk about Fortran or COBOL programming.

Theberge, Timothy - 2:05 PM:
Welcome to our virtual chat! The purpose of this 30 minute forum is to provide an opportunity to share with your state peers on challenges and solutions in the effective provision of remote services. The scope of provision discussed here can include outreach, applications, case management, ongoing eligibility verifications, job development, job searches – those are the big ones, but let us know if you have an additional topic. A couple of ground rules to support multiple conversations occurring at the same time. First, please reference one or more of these topics when raising a point or responding. Second, if you are responding directly to individual comments or questions, please reference the person in question.

Theberge, Timothy - 2:05 PM:
So, for example, if Joe from CT wanted to ask about remote workshops, it would be helpful if he started off like this:

Theberge, Timothy - 2:06 PM:
Remote Workshops - CT (Joe) - Question or statement goes here

Theberge, Timothy - 2:06 PM:
Then you can reply to Joe like this:
Theberge, Timothy - 2:06 PM:
@Joe (CT) - [Answer or follow-up goes here]

Theberge, Timothy - 2:06 PM:
@Joe - Hi

Rice-Wright, Anna - 2:06 PM:
So I am going to jump right in since we only have 30 minutes

Theberge, Timothy - 2:07 PM:
have at it

Theberge, Timothy - 2:07 PM:
@Anna Go ahead

Rice-Wright, Anna - 2:08 PM:
1) Trade Session Offered Virtual due COVID-19 In March during COVID-19 social distancing requirements we were forced to cease holding in-person trade sessions. Immediately VEC-Trade Unit transitioned to utilizing the VEC website posting as much TAA documentation as we could in order to conduct virtual trade sessions. You have to remember for Virginia Trade is a "paper claim state" we don't have the luxury of having the claim information online like other states.

Rice-Wright, Anna - 2:08 PM:
Would love to hear how others are handling

Theberge, Timothy - 2:09 PM:
So - other states that are paper based - reply to Anna with @Anna and offer anything you've done to change your practices

Rice-Wright, Anna - 2:09 PM:
1) Virtual Connection/Communication with Trade Affected Workers Virtual connection with Trade Affected Worker was put into place back in 2012 in order to deliver better customer service quicker and to ensure consistency of message to a TAW. Virginia Trade developed designated mailboxes for each One-Stop and TAW's are assigned to those mailboxes for communications. Two mailboxes exist for every One-Stop so an example let's use the Prince William One-Stop, there are two mailboxes which are: PrinceWilliamTradeQuestions@vec.virginia.gov PrinceWilliamTrainingstatus@vec.virginia.gov

Rice-Wright, Anna - 2:10 PM:
Day to day case management how is it being handled since centers are closed?

Huhmann, Myra - 2:10 PM:
Signatures - MO (Myra) - How are states obtaining signatures on Employment Plans during COVID-19 (particularly for clients without electronic means)? Right now our Missouri Job Centers are closed and staff are working from home and have no access to stamps/envelopes.

Crisculo, Joe - 2:11 PM:
Remote Working- (CT): Beginning last year, we set up an all-digital filing system for TAA certified employers and to a large extent, the worker files associated with those employers. So all correspondence associated with a cert is now electronic. Before, it was mostly paper files in cabinets.
This was a big help when we quickly had to switch to almost all remote working. We recently put out our training proposal packet that can be completed all electronically, including digital signatures using the notes pen in Adobe. There are some kinks in this and we did not get to do any training yet, but this should also assist in improving our remote system of working.

**Waters, Jhansi**- 2:11 PM:
@Anna - PA Career Advisors communicate with participants via email. We changes forms to fillable PDFs

**Theberge, Timothy**- 2:12 PM:
@Myra - I would look to the fillable PDFs option as a solution.

**Pratt, Melissa**- 2:12 PM:
We’ve been emailing TRA and RTAA decisions as PDFs from our group email box. Each local area is following local procedure for remote case management. We’re still working making more of our forms electronic.

**Bevel, Ann-Marie**- 2:12 PM:
@Myra - we will take 'signature by phone' so the case manager will type signatures

**Heggen, Aaron**- 2:12 PM:
@Myra, we are accepting signature in lieu of signatures. when the participant does not have email they will confirm with staff, and will email!

**Trapp, Laura**- 2:12 PM:
South Dakota is using multiple methods: Text, Call, email, Teams meeting with current and new participants. We are changing all or our forms to be able to be signed by computer or on iPhone and android.

**Crisculo, Joe**- 2:13 PM:
@ Anna-PA: Adobe Acrobat has a notes pen that you use your mouse to sign. It’s crude but it works.

**Pelletier, Judy**- 2:13 PM:
Maine is using Skype for meetings w/ customers one on one and for group sessions to present Trade information. We are also using email as we do regularly w/ customers who are in training.

**Bevel, Ann-Marie**- 2:14 PM:
eligibility verification: How are states collecting photo ID and SSN cards?

**Huhmann, Myra**- 2:14 PM:
@Anna - (MO) Our Trade Reps are working from home. We are providing as many services as possible via phone / email. Most of our forms contain digital signatures except the forms that are generated out of our case management system. We also have Trade Navigators who are providing Trade Orientations either via WebEx or we recently developed Virtual TAA Orientations that can be viewed on YouTube (big thank you to Indiana).

**Marquess, Bill**- 2:14 PM:
Iowa recently converted to an electronic record management system so we are utilizing PDF forms and electronic signatures for the most part.
Rice-Wright, Anna- 2:14 PM:
any states using video conferencing as a means of outreach for case management?

Theberge, Timothy- 2:14 PM:
These are all great solutions. Good discussion all. And please let me know if any of these particular topics you think we need more discussion or a webinar on.

Goguen, Beth- 2:14 PM:
@Beth

Bevel, Ann-Marie- 2:15 PM:
@Anna- Kansas is using Skype or whatever the local area prefers (Zoom or Teams)

Goguen, Beth- 2:15 PM:
@Beth MA is using WebEx, Zoom,(both free and paid platform versions) email, FaceTime, phone, etc. Anything to meet the customer need and accessibility issues

Smith, Stacie- 2:15 PM:
@Anna- Utah is using Google Hangouts and Google Meet to hold Trade Workshops. Other case management is just done over the phone or via email.

Waters, Jhansi- 2:15 PM:
With the unemployment rate worsening how are states verifying the criteria 'no suitable employment is available'? Continued job search applications?

Huhmann, Myra- 2:15 PM:
@Ann-Marie - (MO) We are verifying information from the UI information for now through COVID-19 and entering a case note into our case management system.

Gardner, Soraya- 2:15 PM:
@Anna NJ using Zoom for participants and will use GoToMeeting for our first virtual TAA orientation.

Saito, Sarah- 2:16 PM:
@Myra (MO) - MN is accepting unsigned employment plans at this time as long as case notes in our shared database show intent for training/information from employment plan. Once available, customers will need to sign the employment plans. We're also using Adobe Pro for signatures for documents as available.

Rice-Wright, Anna- 2:16 PM:
We have been told by our IT state system we cannot use Zoom therefore Trade purchased a platform called VIDYO?

Goguen, Beth- 2:16 PM:
@Beth also a few Career Centers are [using] GoTo Meeting

Lausmann, Laura- 2:16 PM:
Teleworking - Shelly OR - We are utilizing faxes come in as emails, all paper mail is scanned and distributed through email, Skype, PE Client (SoftPhones through our laptops), E-Signatures, Bill Pay all electronic, Trade Act Information Sessions and Career Planning sessions are all provided through videos or virtually live.
Marquess, Bill- 2:16 PM:
@Anna we used video conferencing, Zoom, early on when some employers were still open and we could present remotely to a group, but the primary worker group we are working with were sent home and the employer has yet to reopen, so now most is done through phone and email.

Bevel, Ann-Marie- 2:16 PM:
@Myyra - that is interesting would the intention to be to get IDs once we can meet in person?

Rice-Wright, Anna- 2:16 PM:
Vidyo was a secure platform, even the DOD uses... not to mention Hospitals, doctors offices etc..

Theberge, Timothy- 2:17 PM:
@Jhansi - Can you elaborate on your question about continued job search?

Theberge, Timothy- 2:17 PM:
@Jhansi - Once the determination is made that there is no suitable employment available, the referral should be to training.

sotelo, michelle- 2:17 PM:
@Anna-PA - NM is using Zoom for meetings with customers one on one and utilize email or telephone discussions. All documents are then faxed back in and scanned in to our WCOS system.

Huhmann, Myra- 2:18 PM:
@Ann-Marie - (MO) Our agency has access to Div. of Employment Security system so we can verify specific fields to complete the Proof of Identity requirements. Again, this is just through COVID-19.

Waters, Jhansi- 2:18 PM:
@Tim - PA will use a flexible approach due to COV

Goguen, Beth- 2:18 PM:
@Beth The only issue we have is issuing checks for reimbursement that we are still trying to resolve. Anyone using any apps like Venmo or PayPal?

Waters, Jhansi- 2:18 PM:
@Tim- PA normally looks for an ongoing job search (applications)

Rice-Wright, Anna- 2:18 PM:
Virginia is not Beth!

Bevel, Ann-Marie- 2:18 PM:
@Myra - so folks enrolling now are getting a 'waiver' on providing the IDs?

Herndon, Eloise- 2:19 PM:
@Jhansi- MS. has suspended the work search requirement amidst COVID19.

Goguen, Beth- 2:19 PM:
@Beth Reimbursement for any books, travel allowances, required equipment, etc. We are still issuing checks but would like to move to non mail/paper solution

Theberge, Timothy- 2:19 PM:
@Beth - Venmo and PayPal would both be allowable.
**FOR TECHNICAL ASSISTANCE PURPOSES ONLY**

**Goguen, Beth** 2:20 PM:
@Beth Photo Ids and SSNs....self attestation when you SEE it....via Zoom, FceTime, WebEx........any face to face method:

**Huhmann, Myra** 2:20 PM:
@Ann-Marie - We are issuing waivers based on emails and phone calls if necessary depending on the workers electronic capabilities. Usually it's more formal. However, if the client can't be there in person because our Trade Reps are working from home, we have to do something to meet the waiver deadlines. I believe the FAQ that Jason Hudson sent out deemed this acceptable.

**Goguen, Beth** 2:21 PM:
@Beth-thanks Tim!

**Rice-Wright, Anna** 2:21 PM:
VA has waived all job search for all programs yes the goal would be training, but what if a TAW is not able to undertake online training what then?

**Goguen, Beth** 2:21 PM:
@Beth Worried if people don't have accounts and do not want to do that though........

**Valencia, Alexa** 2:22 PM:
Client Signatures - CA (Alexa): Sorry if it's already been discussed, I joined late. Most of the field staff in CA are working from home, so they are not able to sign internal documents, or have their client sign documents either. We have developed a workaround where the staff complete a form attesting that they've received verbal or email confirmation from the client regarding the terms of the documentation.

**Bevel, Ann-Marie** 2:22 PM:
@Myra- I shouldn't have used the word waiver......I'm just clarifying that those who enroll today are being verified by UI and they wouldn't ever to provide their picture ID and SSN card?

**Theberge, Timothy** 2:22 PM:
@Beth - Correct. Valid point. They may not want to start one. However, many banks now have mobile deposit options through their apps. So, even if you send them a check, they will be able to deposit it.

**Waters, Jhansi** 2:23 PM:
@Alexa - PA is also accepting verbal acknowledgements and case noting

**Huhmann, Myra** 2:23 PM:
@Ann-Marie - I'm sure when the Job Centers open again, we'll be playing catch up.

**Goguen, Beth** 2:23 PM:
@Beth need to research more but would we need to collect bank info...we really do not want to be holders of people bank account info

**Bevel, Ann-Marie** 2:24 PM:
@Myra- okay that makes sense

**Waters, Jhansi** 2:24 PM:
Have states considered Trade claimants will disregard the TED once they start receiving the extended UI benefits PUC, PEUC and/or EB?
Allen, Monique- 2:24 PM:
Case Mgmt - Anyone paying for internet service for TAA training participants? If so what is your process?

Goguen, Beth- 2:24 PM:
@Beth no. not paying internet service.

Rice-Wright, Anna- 2:24 PM:
Virginia is not paying internet service

Heggen, Aaron- 2:25 PM:
@Beth, no NY is not paying for internet service, for participants

Pelletier, Judy- 2:25 PM:
Maine has not paid for internet service.

Pratt, Melissa- 2:25 PM:
CO does not pay for internet service

Theberge, Timothy- 2:25 PM:
@Monique - Did you mean for the provision of employment and case management services or as a training-related cost?

Lausmann, Laura- 2:25 PM:
@Monique - When a participant does not already have internet then OR does pay if it is a requirement for online training.

Marquess, Bill- 2:25 PM:
IA has not

Herndon, Eloise- 2:25 PM:
Mississippi has not paid internet service either.

Huhmann, Myra- 2:25 PM:
@Monique - (MO) We pay for internet service for TAA training participants rarely. They must show that it's required from the school and we only pay for minimal connect. Our financial unit has a credit card and we pay the provider directly.

Theberge, Timothy- 2:25 PM:
@Laura - Exactly the question and issue.

Bevel, Ann-Marie- 2:25 PM:
Training/Job Search: for states who have waiver Job search how are you expecting customers to 'prove' they can't find employment. KS has waived Job search but if someone wants training they still need to provide job search records. Job search is still a waiver requirement.

Allen, Monique- 2:26 PM:
@Tim - training cost

Wright, Robin- 2:26 PM:
TN - Signatures- Our case management system is now set up so that participants can take snapshots of their ID's and upload them directly into the system. Participants that do not have that capability is self-
attestation. We will follow up with them by phone and case note it so that we can go back and obtain them at a later time.

Heggen, Aaron- 2:26 PM:
I should clarify, NY has not yet had a request for TAA to pay for internet service.

Waters, Jhansi- 2:27 PM:
@Ann-Marie - PA is the same. We are still requiring for request of TAA service but will be more flexible in what we normally ask for

Valencia, Alexa- 2:27 PM:
@Timoth Theberge - will this chat be made available to everyone that registered?

Bevel, Ann-Marie- 2:27 PM:
@Jhansi- that is what we (Ks) are doing, a little looser strings

Rice-Wright, Anna- 2:28 PM:
Any states doing any type of Trade Blogs and/or Trade Podcast as an outreach tool?

Theberge, Timothy- 2:28 PM:
NOTE: We will continue over 2:30 if the system allows. But it might close on us. If it does, we we schedule another session very soon for a longer period of time.

Huhmann, Myra- 2:28 PM:
@Ann-Marie - (MO) Training/Job Search: There are still companies looking to hire. Through our Dept of Economic Development there is actually an initiative One Start that has a list of employers that are in desperate need or workers. They could always do those type of job searches.

Wright, Robin- 2:28 PM:
Application - primarily assessments - TN utilizes the TABE test for assessments. The test is available on line, however we do not currently have trained proctors for the on line test. How are other states working through the assessments?

Marquess, Bill- 2:28 PM:
IA is not, but it's an interesting idea.

Theberge, Timothy- 2:29 PM:
@Alexa - Yes. We will have a transcript.

Bosch, Amy- 2:29 PM:
@Robin - There have been circumstances in ND we have had the claimant take a selfie holding up their photo ID and other proof of ID and upload that picture to our secure file transfer system. We will then save a copy to our file document repository.

Bevel, Ann-Marie- 2:29 PM:
Assessments- YES please what assessments are states using since centers are closed

Wright, Robin- 2:30 PM:
TN will pay for internet service for the period of time the participant is in training.
Rice-Wright, Anna- 2:30 PM:
@ann-marie Online career Scopes here in VA

Allen, Monique- 2:30 PM:
@Amy - Like the selfie idea

Criscuolo, Joe- 2:30 PM:
@Anna, Blogs & Podcasts- No time for that type of thing. TAA staff is being pulled to help UI.

Goguen, Beth- 2:30 PM:
@Beth MA is partnering with sme of our Community Colleges as they have some paid proctors for TABE

Waters, Jhansi- 2:30 PM:
@Ann-Marie @Robin - Assessments - PA is only emailing an interest inventory at this time. CareerOneStop

Rice-Wright, Anna- 2:31 PM:
@Joe same in Virginia but we are explore the idea still

Gardner, Soraya- 2:32 PM:
@Joe same in NJ. But podcasts excellent idea.

Goguen, Beth- 2:32 PM:
@Beth MA is also using WorkKeys

Saito, Sarah- 2:32 PM:
@Robin (TN) - assessments - MN is using the COPS-P System -a career awareness program consisting of three measures: Professional Interests (COPS-P), abilities (CAPS), and work values (COPES). https://www.edits.net/ MN TAA purchased licenses and can email the customer a link for the customer to take the assessment. For a less intense assessment, we use CareerOneStop

Valencia, Alexa- 2:32 PM:
Employer Worker List - are States finding it more challenging to get a response from an employer regarding a worker list? We’ve had many employers that want to inform us of non-Trade layoffs, such as those related to COVID-19.

Waters, Jhansi- 2:33 PM:
ALL - before we get cut off, this has been super helpful

Rice-Wright, Anna- 2:33 PM:
@Alexa for VA no, still able to get list without an issue

Bevel, Ann-Marie- 2:33 PM:
@Alexa I am finding employer response is the same prior to Covid1- I fi

Goguen, Beth- 2:33 PM:
@Beth I have to go folks!!! THANK YOU! I enjoyed this............. Little hard to follow or see all the answers as we have so many topics......maybe limit to 2-3 topics....facilitated one at a time?

Criscuolo, Joe- 2:34 PM:
@ Alexa: Yes, it seems harder now to get those worker lists.
sotelo, michelle- 2:34 PM:
@Alexa - NM has not encountered issues with employers

Wright, Robin- 2:34 PM:
@Saito - Thank you, we will look into that option!

Theberge, Timothy- 2:34 PM:
NOTE: Looks like the room is staying active

Theberge, Timothy- 2:34 PM:
We'll keep going till 3pm

Huhmann, Myra- 2:35 PM:
@Alexa = (MO) We have the usual response from employers. However, we've had a TREMENDOUS response in WARN activity / layoffs due to COVID-19

Bouloubassis, Sheila- 2:35 PM:
MD as well

Bevel, Ann-Marie- 2:35 PM:
RR/Information Meetings--- How are you advertising the Skype/online sessions. Are you mailing for each company or doing any worker can attend

Theberge, Timothy- 2:36 PM:
We appreciate feedback on how to improve upon these types of facilitated chats". IF responding, please type @Tim or @ETA

Goguen, Beth- 2:36 PM:
@Tim Little hard to follow or see all the answers as we have so many topics......maybe limit to 2-3 topics....facilitated one at a time?

Rice-Wright, Anna- 2:37 PM:
Any states using Document Management/Imaging/Scanning on a statewide basis so that even if TAA case managers are teleworking can still upload docs that are sent via email ? making it easy for co-enrolled partners to see etc..

Pelletier, Judy- 2:37 PM:
Maine has done both RR - live Skype session posted on facebook w/ link and time. Focused RR session information is provided to HR at company who sends out to laid off workers per email.

Bouloubassis, Sheila- 2:37 PM:
RR/Information Meetings-- Impacted Employers have been sending our meeting notices out to the employees

Marquess, Bill- 2:38 PM:
@Anna - IA is, but in some regions case managers are still working from the office, so it's a mix

Bevel, Ann-Marie- 2:38 PM:
@Sheila- what if TAA certification is coming months after layoff?
Criscuolo, Joe- 2:39 PM:
@Anna - Document management: We have that capability in our case management system.

Saito, Sarah- 2:39 PM:
@Ann-Marie; MN is mailing letters to people who become TAA-eligible during social distancing - we're only able to do this with the help; collaboration of our print & mail rooms. We also starting asking companies for workers' email addresses and are emailing the link to the orientation videos (we don't have any 'live' sessions). It's a public website so anyone could potentially watch the videos. Our team made the videos using webex our first week of working remotely

Valencia, Alexa- 2:40 PM:
WARN - I also manage the WARN workload and it's been extremely overwhelming. We rely on our Local Areas to offer to the Rapid Response support which they are conducting through Zoom. A lot of State issues computers do not have cameras, so it is challenging, but they can least share their screens and provide resources to impacted employees.

Rice-Wright, Anna- 2:40 PM:
@Sheila @ Ann-Marie if the employer closed we then go to the UI records having IT run a program against employer tax record find all that have filed UI then send them notices for trade..

Theberge, Timothy- 2:41 PM:
@Alexa - For Trade services, TAA Program funds could be used to acquire USB webcams. They are relatively inexpensive these days,

Valencia, Alexa- 2:41 PM:
@Tim, thank you!

Bevel, Ann-Marie- 2:41 PM:
@Sarah - thank you we have a video shot and have been going back and forth to continue with LIVE sessions or not

Rice-Wright, Anna- 2:42 PM:
@Ann-Marie what is video shot?

Bosch, Amy- 2:42 PM:
@Anna from the UI side of the house ND uses the statewide imaging system, which allows claimants to upload documents. The imaging system indexes the document, files it under the claimants account and sets the properties to identify what the document is. If there is a workflow process attached to that image type, it moves the work item to that area for processing. In addition it also allows the claimant to see the imaged document in their online portal.

Bevel, Ann-Marie- 2:43 PM:
@Anna- the TAA program manager shot a TAA informational video with the power point that we use to in person meetings. WE have some LIVE Skype meetings

Valencia, Alexa- 2:43 PM:
TAA Videos/Orientation Material - has anyone used any great platforms or vendors to develop a TAA video that can be used for an orientation? CA doesn't have any short videos, but we are looking into the
possibility of developing something that can be used especially now, but in the future as well. Not sure if outside companies are used, or if videos that you all have developed are done in house.

Rice-Wright, Anna- 2:43 PM:
@Amy Yep that is what Virginia is doing also through our Vendor GeoSolutions

Bouloubassis, Sheila- 2:43 PM:
@Sheila- Then we are mailing letters and posting on Facebook and twitter

Saito, Sarah- 2:43 PM:
@Ann-Marie, I see. Also, our RR team hasn't done any live sessions...they have a list of links they ask the employer to share with workers.

sotelo, michelle- 2:44 PM:
@Anna - NM also has the capability to upload in our case management system through Document Management and will case note in detail.

Huhmann, Myra- 2:44 PM:
@Ann-Marie - (MO) We are holding RR meeting via WebEx or webinars in small groups.

Criscuolo, Joe- 2:44 PM:
@Alexa - Video: We had a vendor develop a YouTube video and FAQs using case management funds. I can send you the link.

Valencia, Alexa- 2:45 PM:
@ joe, thanks that would be great!

Valencia, Alexa- 2:45 PM:
can you email me? alexa.valencia@edd.ca.gov

Criscuolo, Joe- 2:45 PM:
@Alexa: No problem. I will do that today.

Bevel, Ann-Marie- 2:46 PM:
@Myra our issue is aviation was going belly up before Covid and we have probably 7000+ certified workers in Wichita form multiple companies ...during meetings could be a FT job!

Saito, Sarah- 2:46 PM:
@Alexa re: TAA videos. MN recorded these rough ones using webex (free). It works for now and we hope to make professional ones at some point. https://www.careerforcmn.com/taa-info-sessions

Smith, Stacie- 2:46 PM:
@ Ann-Marie - Utah is doing live workshops daily for Rapid Response. Trade workshops are being done live as needed for impact lists from specific employers, as we get the lists.

Huhmann, Myra- 2:47 PM:
@Ann-Marie - (MO) that makes it tough. Too bad you couldn't do a YouTube video and just have an email/phone line for questions.

Theberge, Timothy- 2:47 PM:
@Ann-Marie - You can use TAA Program funds to hire someone.
Rice-Wright, Anna- 2:47 PM:
@Stacie Impressed! Live workshops can you give me more details?

Manikowski, Susan- 2:47 PM:
@Alexa & Joe - All the TAA videos we have received from states are posted here: https://taa.workforcegps.org/resources/2020/01/23/13/39/TAA_Videos

Bevel, Ann-Marie- 2:47 PM:
@Myra- that is where I think we are going

Rice-Wright, Anna- 2:48 PM:
@Stacie are the live workshops Virtual?

Manikowski, Susan- 2:48 PM:
@Joe - if the case management funds ones isn’t there, please let me know, and I can get that posted there, too.

Smith, Stacie- 2:48 PM:
@Anna, we have a team of 5 people that take turns presenting. Initially it was M-F at 10 am and 2 pm. We have now scaled back to just 2 pm.

Pratt, Melissa- 2:49 PM:
@Anna CO is doing virtual workshops. You can reach out to our RR Coordinator for more info. Karen.hoopes@state.co.us

Smith, Stacie- 2:50 PM:
@Anna- Yes, the live workshops are virtual, through Google Meet

Gardner, Soraya- 2:51 PM:
All, this was really great. Thank you.

Bevel, Ann-Marie- 2:51 PM:
Thank you all- looking forward to reviewing the transcript

Theberge, Timothy- 2:52 PM:
(1) would you like to see this as a regular feature? (2) How often? (3) What are the topics you would like to see covered for a more focused chat (4) is there anything else we can do to improve this as a forum? (5) Anything you'd like to see elevated to webinar best practice level?

Theberge, Timothy- 2:52 PM:
Please let us know

Marquess, Bill- 2:52 PM:
Thank you all!

Theberge, Timothy- 2:53 PM:
The system should send me the transcript once the chat ends. Not sure if it is immediate or whether it takes some time. Either way, we will post it so you can access it.

Theberge, Timothy- 2:56 PM:
@everyone- thanks! We'll "chat" again soon! - Tentatively scheduled for 2pm - May 20!
Huhmann, Myra- 2:56 PM:
@Tim - (MO) - (1) Yes (2) Monthly/Quarterly (3) Waivers / TAADI / Petition Filing & Determinations (4) No (5) No

Theberge, Timothy- 2:56 PM:
Same Bat Time, Same Bat Channel

Criscuolo, Joe- 2:57 PM:
@Susan-Videos, Yes, I do see it posted there. Thanks.

Manikowski, Susan- 2:59 PM:
@Joe - great!