WHAT YOU SHOULD KNOW ABOUT THE EMERGENCY BROADBAND BENEFIT

What is it?
A temporary FCC program to help households struggling to afford internet service during the pandemic.

The benefit provides:
• Up to $50/month discount for broadband services;
• Up to $75/month discount for households on qualifying Tribal lands; and
• A one-time discount of up to $100 for a laptop, desktop computer, or tablet purchased through a participating provider.

Who is eligible?
A household is eligible if one member of the household:
• Has an income that is at or below 135% of the Federal Poverty Guidelines or participates in certain government assistance programs;
• Receives benefits under the free and reduced-price school lunch or breakfast program;
• Received a Federal Pell Grant during the current award year;
• Experienced a substantial loss of income due to job loss or furlough since February 29, 2020, or
• Meets the eligibility criteria for a participating provider’s existing low-income or COVID-19 program.

How do I apply?
There are three ways to apply for the Emergency Broadband Benefit.

1 Contact your Preferred Participating Provider Directly
Ask your provider if they participate in the EBB, or use our online tool to find a participating company near you.

2 Online
Use the online application at GetEmergencyBroadband.org

3 By Mail
Print an application in English or Spanish. Complete the application and send with proof of eligibility to:
Emergency Broadband Support Center
P.O. Box 7081
London, KY 40742

For additional information, Call 833-511-0311, or visit fcc.gov/broadbandbenefit