Myth Busters

WIOA American Job Center (AJC) Services



Myths are misconceptions that interfere with the ability to fully implement an integrated workforce development system as envisioned under the Workforce Innovation and Opportunity Act (WIOA). Myths may result from misunderstanding laws and regulations and from lack of experience with other workforce partners. Listed below are some myths and the facts that provide the real story:

Performance Myths

Myth:

Performance accountability under WIOA is similar to that under WIA.

Fact:

Performance accountability provisions under WIOA have been enhanced and strengthened. WIOA established a set of performance indicators to be used by the core programs under WIOA, including title I programs for adults, dislocated workers, and youth; title II programs for adult education and literacy; title III programs for employment services; and title IV programs for vocational rehabilitation. WIOA includes new performance indicators that measure credential attainment, skill gains and effectiveness in serving employers. Under WIOA a statistical adjustment model will be used as part of the performance target setting process, to establish targets negotiated between state grantees and the Department of Labor or Education officials, and to adjust the targets after the close of the program year, based on the actual characteristics of individuals served.