Ohio Resources for Serving Individuals with Opioid Use Disorder
December 2021

Workforce Professionals Resources:

1. “Strategies for Serving Individuals With Opioid Use Disorder: A Toolkit for Ohio’s Public Workforce System” OWDOpioidToolkit.stm (ohio.gov)

2. Ohio’s Opioid Online Curricula Series – Free 23 part online curricula series to educate a variety of disciplines about drug addiction and its impact. OpioidSeries.stm (ohio.gov)

3. Ohio’s Web Page of Resources Related to the Opioid Emergency Recovery Grant - Opioid Grants | Office of Workforce Development | Ohio Department of Job and Family Services
   Ohio’s Training for Workforce Professionals regarding serving individuals with opioid use disorder and conducting outreach to dislocated workers, individuals who need training services (including training in professions that can address the opioid health emergency), and individuals with opioid and substance use disorders:

   Opioid Emergency Recovery Grant (OERG) Recorded Webinars:

   1). OWCMS: Opioid Emergency Recovery Grant webinar (Sept 4, 2019 webinar recording)

   2). OWD Opioid Grants Forum Recap webinar (Sept 4, 2019 webinar recording)

   3). Opioid Emergency Recovery Grant: Local Area Plans webinar (Sept. 5, 2019 webinar recording)

   4). Thrive webinar on Peer Recovery Supports (Sept. 19, 2019 webinar recording)
   (Note: you may wish to skip 5 minutes of silence recorded at the beginning of this video.)

   5). Area 17 Peer Learning: Implementing the OERG (April 1, 2020 webinar recording)
   Handout: Presentation slides
   This webinar shares strategies for maximizing outreach efforts through local partnerships. Area 17 Workforce Board has established a diverse network of local partners that are helping with their opioid grant efforts. Join the leaders in Area 17 and learn about their participant outreach efforts and how the connections with their local partners aided in identifying potential grant participants that may be eligible for OERG services.

   6). Area 3 Successful Strategies to Address the Impacts of Opioids... Here's What's Working! (April 2, 2020 webinar recording)
   Handout: Presentation slides
   This webinar discusses four targeted strategies that are identified in the OERG. The leaders from Workforce Area 3 are utilizing all four strategies to assist individuals who have been impacted by opioids in the Cuyahoga County community. Join them as they discuss how they are training...
and utilizing Peer Recovery Support Specialists within recovery housing facilities and hospitals. They will also share how they are using the pillars of success, identified in the OWD Opioid Toolkit, to build the skilled behavioral health professions, how they are reintegrating impacted individuals back into the workforce, and their plans to engage with local second chance employers to develop recovery friendly practices and policies.

7). Case Planning and Good Documentation Webinar (April 28, 2020 webinar recording)  
Handout: Presentation slides  
This session addresses fundamental principles of WIOA service delivery and practical guidelines for documenting it. We explore requirements for developing Individual Employment Plans (IEPs) and engaging your customer in making choices about training opportunities and discuss the importance of service documentation. Learn how to tie to robust case documentation to customer-centered coaching and decision-making.

8). Area 1 Peer Learning: Implementing the OERG (May 7, 2020 recording)  
Handout: Presentation slides  
Rural Ohio has been hard-hit by the opioid crisis and many areas may be challenged by limitations on public transportation, internet connectivity, employment opportunities, and funding resources. Please join our webinar to learn about the innovative strategies Area 1 is implementing to overcome these obstacles.

Handout: Presentation slides  
About 66 percent of offenders held in state prisons and local jails have issues with substance misuse, including opioids. Join our webinar to hear how Area 16 is providing career services to individuals while they are incarcerated and then assisting them with training and employment services when they are released.

10). Refresher- Implementing the Ohio Emergency Recovery Grant (June 10, 2020 recording)  
This webinar is about successfully launching or growing your implementation efforts for the Ohio Emergency Recovery Grant (OERG). We provide guidance on participant eligibility, allowable activities and services, and grant timelines; highlight the four key strategies of OERG; detail the types of temporary disaster relief jobs that can be provided in each community; review the pillars of success and important partnerships as detailed in the Opioid toolkit; and share best practices and lessons learned from your workforce development peers who have launched their service strategies.

11). Singleton & Partners: Media Outreach Resources (August 27, 2020 recording)  
Handout: Presentation slides  
This video introduces and explains the "Fresh Start" media resource guide, which was created to help local areas conduct outreach on general services, in-demand jobs, recovery, and wearing
masks. Marketing assets have been developed for newspaper advertising, movie theaters, e-mail blasts, and other media.

12). **Thrive: Peer Recovery Supporters are Key to Success** (August 28, 2020 recording)
Handout: Presentation slides
This training session explains the benefits of including Peer Supporters in service strategies for individuals with substance use disorder. The types of outreach, coaching, and assistance provided by Peer Supporters is described, along with minimum qualifications, training, and certification to become a Peer Supporter. Local areas are encouraged to partner with Thrive or other organizations that provide Peer Support and to offer these services to participants enrolled in an opioid grant.

13). **Peer to Peer Discussion - Figuring It Out: Successful Strategies to Locate and Enroll Participants for Dislocated Worker Services** (March 18, 2021 recording)
Handout: Comparison chart of available grants
This video is a discussion with successful local areas to provide information on strategies for locating eligible participants and figuring out creative approaches to determine eligibility and enroll participants in needed employment and training services. A comparison chart of available grants is provided along with guidance on participant eligibility, allowable activities and services, and grant timelines. Updates on the Media Outreach Resources for both the Opioid Emergency Recovery Grant and the recent COVID-19 Grant are also presented.

14). **Strategically Using Market Research to Reach Customers Needing Services:** (August 25, 2021)
Media experts Singleton & Partners shares how to strategically use Ohio’s market research to efficiently target distinct communities with our Outreach Media Resource Guide. This webinar stressed the importance of understanding the demographics of Ohio as it relates to top jobs, general services, and recovery services. Best practice updates were shared and steps to utilize the Outreach Media Resource Guide.

15). **Effectively Utilizing Social Media Platforms for Participant Outreach:** (August 25, 2021)
Singleton & Partners are leading the way with diverse marketing solutions through unique campaign creations. Learn about the various social media platforms and how to analyze the benefits that they can offer your organization. The webinar educates and informs OhioMeansJobs Centers about current social media trends and platforms, in order to optimize engagement and use of the assets provided in the Outreach Media Resource Guide. This webinar stressed the importance of understanding the demographics of Ohioans that may be eligible for special grants and how to attract various populations through social media engagement.

2021 Working Partners® Training Videos funded by the Ohio Department of Job and Family Services through the Opioid Emergency Recovery Grant and developed and published in
partnership with the Ohio Chamber of Commerce, RecoveryOhio, and the Governor’s Office of Workforce Transformation:

I. **Building a Healthy and Productive Workforce By Supporting Employees in Recovery (30 minutes)**

**TARGET AUDIENCE: Employers**

The thought of hiring or retaining a person in recovery may prompt concern or apprehension for an employer. But with a contemporary and scientific understanding of substance use disorder and insight into related business operations of responding to that disease, it does not need to be an overwhelming or complicated experience.

This course provides education about recovery and guides employers in developing a business approach to hiring and retaining employees in recovery. This course addresses:

1. A science-based explanation of substance use disorder as it relates to the employee and the workplace
2. What employers can do to help employees manage their recovery to prevent a recurrence of symptoms
3. How to create a recovery supportive work environment conducive to recruiting and sustaining a safe, healthy, productive and drug-free workplace

II. **Navigating My Recovery at Work (30 minutes)**

**TARGET AUDIENCE: Employees and Job Seekers**

It is not uncommon for employees in recovery from substance use disorder to have successful careers and make positive contributions to the workforce. What is new is our scientific understanding of addiction as a chronic health condition and the push for employers to treat it like one -- to have policies and practices that not only prevent and identify substance misuse but also support employees who are successfully maintaining recovery. Practices, by the way, that can support wellness among all employees.

Having meaningful employment can be a powerful tool for supporting health and giving purpose and meaning to anyone’s life. But the pressures of a job can be stressful and risky for someone maintaining long-term recovery. This course addresses

1. The recovery journey, and how a person’s frame of mind can set the stage for long-term success on the job
2. The importance of finding meaningful work that will enhance versus threaten recovery
3. How to navigate workplace policies, practices and culture to stay well; and how to avoid and manage things that could trigger a reoccurrence of symptoms
III. **A Dose of Reality for Employees: Being a Safe and Critical Consumer of Prescription Medications** *(30 minutes)*

**TARGET AUDIENCE: Employees and Job Seekers**

We have all been hearing and reading things in the media about our nation’s opioid and prescription painkiller epidemic. Many of us even know someone who has developed a problem with those types of drugs. But in this course, learners will be invited to take a look at their relationship with ALL prescription medications -- not just the ones that cause addiction and even death.

The course asks learners to examine their reality with prescription medications, and how they can protect themselves and the people they care about by using safe and responsible practices. Specifically, the course addresses:

1. Dynamics that have impacted our misuse of prescription medications
2. A practical, 3-point strategy to help employees be safe and critical consumers of prescription medications